

Consumer Cellular®



GO FLIP™

Help

Refer to the following resources and service information.

To learn about	Do this
Consulting FAQ	Go to ConsumerCellular.com/AlcatelGoFlip
Finding your serial number or IMEI	You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Or, on the phone, press "**#06#".
Viewing legal information	On the phone, go to Settings > Device > Device Information > Legal information.
Electronic Recycling	For more information on Electronic Recycling, please: <ol style="list-style-type: none"><li data-bbox="391 642 966 765">(1) Visit Alcatel Electronic Recycling Program website at http://www.alcatelonetouch.us/Electronic-Recycling-Program-Accessibility-and-Compliance/b/11522543011, or<li data-bbox="391 777 966 834">(2) Call Alcatel US Customer Support at 1-855-368-0829.

Table of Contents

Safety and use	5
Radio waves	8
Licenses.....	11
General information	12
1 Your cellphone.....	14
1.1 Keys and connectors.....	14
1.2 Getting started	17
1.3 Home screen.....	18
2 Call, Call log and Contacts.....	21
2.1 Call	21
2.2 Call log	24
2.3 Contacts.....	24
3 Messages	28
3.1 Write a new message	28
3.2 How to type a message	29
3.3 Adjust message settings.....	29
4 Calendar, Alarm, and Calculator.....	31
4.1 Calendar.....	31
4.2 Alarm	32
4.3 Calculator.....	34
5 Multimedia applications.....	35
5.1 Camera.....	35
5.2 Gallery	37
5.3 Video	39
5.4 FM Radio	39
6 Settings	41
6.1 Network & Connectivity	41

6.2	Personalization	44
6.3	Privacy & Security.....	46
6.4	Storage	46
6.5	Device	46
7	Making the most of your phone.....	49
8	Accessories.....	50
9	Troubleshooting	51
10	Specifications.....	56



www.sar-tick.com

alcatel

This product meets applicable national SAR limits of 1.6 W/kg. The specific maximum SAR values can be found on page 8 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements.

Note that the product may be transmitting even if you are not making a phone call.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

● TRAFFIC SAFETY:

Given that studies show that using a phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset, etc.), drivers are requested to refrain from using their phone when the vehicle is not parked.

● CONDITIONS OF USE:

You are advised to switch off the phone from time to time to optimize its performance;

Remember to abide by local authority rules of mobile phone use on aircrafts;

If your phone is a unibody device, where the back cover and battery are not removable, disassembling the phone will void your warranty. Disassembling the phone can cause bodily injury if the battery is punctured;

Always handle your phone with care and keep it in a clean and dust-free place;

Do not allow your phone to be exposed to adverse weather or environmental conditions, such as moisture, humidity, rain, infiltration of liquids, dust, sea air, etc. The manufacturer's recommended operating temperature range is 0°C (32°F) to +50°C (122°F). At over 50°C (122°F), the legibility of the phone's display may be impaired. This is temporary and not serious;

Do not open, dismantle, or attempt to repair your phone yourself;

Do not drop, throw, or bend your phone;

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries;

Your phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products;

Remember to make backup copies or keep a written record of all important information stored on your phone.

● PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your phone regarding taking photographs and recording sounds with your phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization has been obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your phone (including the operator) disclaim any liability which may result from improper use of the phone.

● BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first.

For a non-unibody device:

Observe the following precautions:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns);
- Do not puncture, disassemble, or cause a short circuit in a battery;
- Do not burn or dispose of a used battery in household garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

For a non-unibody device with a non-removable battery:

Observe the following precautions:

- Do not attempt to eject, replace or open the battery;
- Do not puncture, disassemble, or cause a short circuit in the battery;
- Do not burn or dispose of your phone in household garbage or store it at temperature above 60°C (140°F).

Phone and battery must be disposed of in accordance with locally applicable environmental regulations.



This symbol on your phone, the battery, and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment;
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non-European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

● CHARGERS:

Home A.C./Travel chargers will operate within the temperature range of: 0°C (32°F) to 45°C (113°F).

The chargers designed for your phone meet the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 200 mA

Output: 5 V, 550 mA

Battery: Lithium 1350 mAh

Radio waves

THIS PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Innovation, Science and Economic Development Canada (ISED), is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: 2ACCJN012

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the phone. Before a phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model phone when tested is 0.61 W/Kg for use at the ear and 1.14 W/Kg for use close to the body.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 15 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.ctia.org/>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep phones away from the head and body. Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This phone complies with Part 15 of the FCC Rules and Innovation, Science and Economic Development Canada license exempt RSS standard(s).

Operation is subject to the following two conditions:

- This device may not cause harmful interference;

- This device must accept any interference received, including interference that may cause undesired operation.

Your phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with a headset or USB data cable.

If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 15 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third party devices connected to yours. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, such as unauthorized or unlawful processing. Accidental loss, destruction, and/or damage to such personal data in which these measures shall provide an appropriate level of security depends on:

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

Innovation, Science and Economic Development Canada (ISED) Notice

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and;
- This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Innovation, Science and Economic Development Canada (ISED) Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in ISED RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 15 mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Licenses.....



microSD Logo is a trademark.



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

Alcatel 4044L Bluetooth Declaration ID D032964

Hearing Aid Compatibility

Your phone is rated: «For Hearing Aid», to assist hearing device users in finding phones that may be compatible with their hearing devices.

This device is HAC M4/T4 compatible. Reference ANSI C63.19-2011

For more information please visit our website <http://www.alcatelonetouch.us/hearing-aid-compatibility>

FCC ID: 2ACCJN012

General information

- **Customer support phone number:** (888) 345-5510
- **Customer support website:** www.ConsumerCellular.com
- **Manufacturer website:** www.alcatelonetouch.us
- **Facebook:** www.facebook.com/alcatelonetouchusa
- **Twitter:** www.twitter.com/alcatel1touch
- **Instagram:** www.instagram.com/alcatelmobile/
- **Hotline:** For technical support, please call 855-368-0829
- **Manufacturer:** TCL Communication Ltd.
- **Address:** 5/F, Building 22E, 22 Science Park East Avenue, Hong Kong Science Park, Shatin, NT, Hong Kong

On our website, you will find our FAQ (Frequent Asked Questions) section. You can also contact us by email to ask any questions you may have.

Your phone is a transceiver that operates on GSM in quad-band (850/900/1800/1900 MHz), WCDMA in tri-band (B2/4/5), or LTE in pentaband B2/4/5/7/12.

Protection against theft⁽¹⁾

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your phone is stolen. This number allows your phone to be blocked, which will prevent a third party from using it, even with a different SIM card.

⁽¹⁾ Contact your network operator to check service availability.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific carrier services.

TCL Communication Ltd. shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.

Warranty

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period. This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm. Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than **Alcatel** original batteries are used.

Electronic Recycling (Within USA Only):

For more information on Electronic Recycling, please visit Alcatel Electronic Recycling Program website at <http://www.alcatelonetouch.us/electronic-recycling-program>

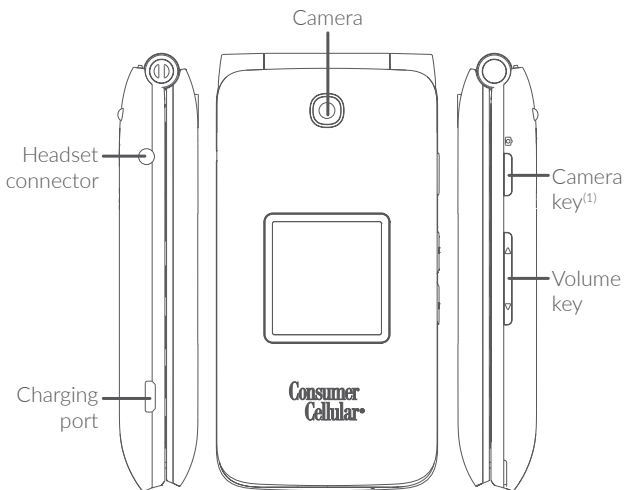
Battery Recycling (USA & Canada):

Alcatel partners with Call2Recycle® to offer a safe and convenient battery recycling program.

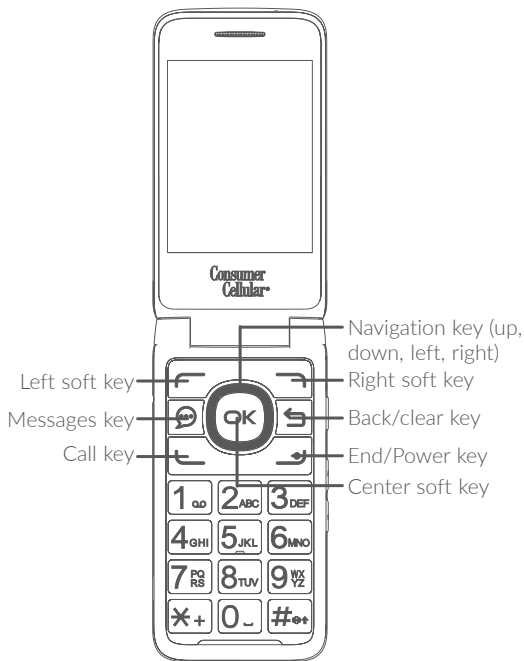
For more information on our Battery Recycling Program, please visit the USA and Canada website at www.alcatelonetouch.us/battery-recycling and www.alcatelonetouch.ca/battery-recycling

1 Your cellphone

1.1 Keys and connectors



⁽¹⁾ Only available in camera mode.





Center Soft key

- Confirm an option (press the middle of the key)
- Press: access app list (From Home screen)



Navigation key

- Goes to up, down, left or right menu



Messages key

- Press: access Messages app



Back/Clear key

- Return to the previous screen, or close a dialog box, options menu
- Delete character (In edit mode)



Call key

- Pick up/send a call
- Press: enter call log (From idle screen)



End/Power key

- Press: end a call; return to the idle screen
- Long press: power on/off



Camera key



- Press: access Camera app
- Press and hold the **Camera key** and **Volume down key** to capture a screenshot



Volume keys

- In call mode, adjusts the earpiece or headset volume
- In Music/Video/Streaming mode, adjusts the media volume
- In general mode, adjusts the ringtone volume
- Mutes the ringtone of an incoming call

1.2 Getting started

1.2.1 Setting up


Inserting or removing the SIM/microSD card

You must insert your SIM card to make phone calls. You do not need to power off your phone before inserting or removing the SIM card as this phone supports hot swap.



Your phone only supports nano-SIM cards. Do not attempt to insert other SIM types such as a standard or micro card; otherwise this may cause damage to your phone.

Charging the battery

You are advised to fully charge the battery () . Charging status is indicated by how full the battery icon is displayed on screen. The battery icon will fill as the phone is charging.



There are a few ways you can reduce power consumption and energy waste when the battery is fully charged. Some examples include disconnecting your charger from the plug, switching off GPS, Bluetooth or other background-running applications while not in use, reducing the backlight time, etc.

1.2.2 Powering on your phone

Hold down the **End/Power** key until the phone powers on. Then, unlock your phone if necessary and confirm. The Home screen is displayed.

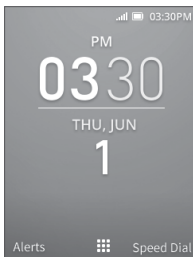
If you do not know your passcode or forgot it, contact your network operator. Be sure to write down your passcode and keep it in a secure place.

1.2.3 Powering off your phone

Press and hold the **End/Power** key until the screen turns off.

1.3 Home screen

Press the **End/Power** key until takes you back to the main Home screen.



1.3.1 Status bar

From the status bar, you can view both the phone status (on the right side) and notification information (on the left side).

1.3.2 Locking and unlocking your screen

To protect your phone and privacy, you can lock the phone with a passcode.

To create a passcode

- From the Home screen, press the **Center Soft** key (OK) to open the applications list. Select the **Settings** icon (gear) and then press the **Navigation** key to select **Privacy & Security** > **Screen Lock**. Select the **On** icon (radio button) to turn on passcode mode.
- Create and confirm the passcode.

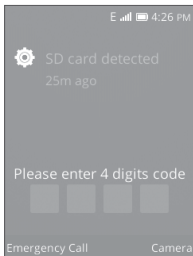
- Press the **Right Soft** key  to confirm.

To lock phone screen

Close the phone to lock the screen.


To unlock the phone screen

Open the phone to light up the screen, and enter your password to unlock the screen.



1.3.3 Personalizing your Home screen

Wallpaper customization

From the Home screen, press the **Center Soft** key , select the **Settings** icon  and then press the **Navigation Key** to select **Personalization**.

Press the **Navigation** key and select **Display > Wallpaper**. Select the image location to browse from **Wallpaper**, **Gallery** or **Camera**.

Select a new image, and press the **Center Soft** key  to save. When you exit to the Home screen, the new image will be displayed.

1.3.4 Volume adjustment

Using the volume key

Press the **Volume** key to adjust the volume. To activate vibrate mode, press the **Volume down** key until the phone vibrates.

Using the settings menu



You can set the ringer, media and phone ringtone volumes to your preference by pressing the **Volume key**, or pressing **Settings > Personalization > Sound > Volume** to set the volume.

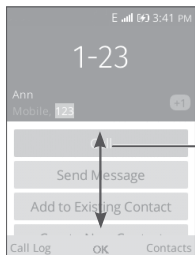
2 Call, Call log and Contacts

2.1 Call.....





2.1.1 Making a call

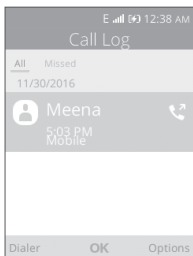
Dial the desired number then press the **Call** key  to place the call. If you make a mistake, press the **Back/Clear** key  to delete the incorrect digits.





Press the up and down on the **Navigation** key to select more options

You can also make a call from your call log:



First, press the **Call** key  from the Home screen to access the call log and choose the contact you want to dial. Then, press the **Center Soft** key  to make the call.




If you want to make a call from **Contacts**, please select **Contacts** from app list. Choose the contact you want to dial, and then press the **Center Soft** key  or the **Call** key  to make the call.

To hang up the call, press the **End/Power** key .

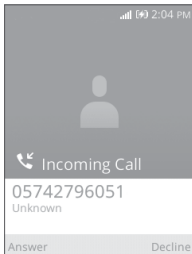
International call

To dial an international call, long press  to enter "+", then enter the international country prefix followed by the full phone number. Then, press the **Call** key .





Emergency call

If your phone has network coverage, dial the emergency number and press the **Call** key  to make an emergency call. This works even without a SIM card and without typing the passcode.

2.1.2 Answering or rejecting a call



When you receive a call:

- Press the **Left Soft** key  or the **Call** key  to answer;
- Press the the **Right Soft** key  or the **End/Power** key  key to reject.

To mute an incoming call, press the **Volume up/down** key.


2.1.3 Calling your voicemail



Your voicemail is provided by your network to allow callers to leave messages. It works like an answering machine that you can access at any time.

To access your voicemail, press and hold the "1" key. To view your voicemail, go to the **Contacts** screen and select **Speed Dial**. Then, select **Voice Mail > Change Voice Mail Number**, and then you can edit the voicemail number.

Finally, press the **Right Soft** key  to save.

2.2 Call log

You can access your call log by pressing the **Call** key  from the Home screen or app list to view Missed calls, Outgoing calls and Incoming calls.

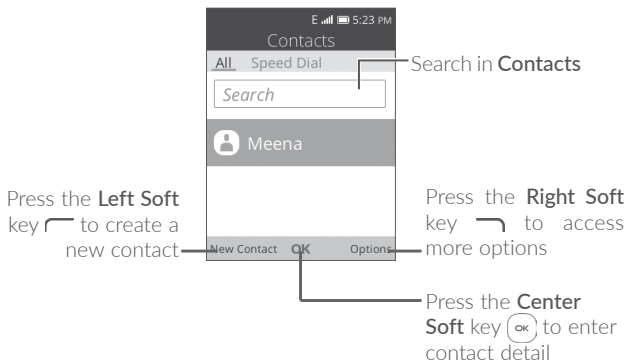
Select a contact or number and press the **Center Soft** key  to launch a new call. Press the **Right Soft** key  to access a variety of options. You can view detailed information of the call, send a Message to the contact or number, or edit your call log.

2.3 Contacts.....




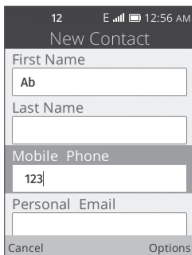
Contacts enables quick and easy access to the contact you want to reach.

You can access this function by pressing the **Center Soft** key  from the Home screen and selecting the **Contacts** icon .



2.3.1 Adding a contact

In the contacts list screen, press the **Left Soft** key  to add a **New Contact**. Here, you can add and edit the new contact's information.



12 E [signal] [battery] 12:56 AM

New Contact

First Name
Ab

Last Name

Mobile Phone
123

Personal Email

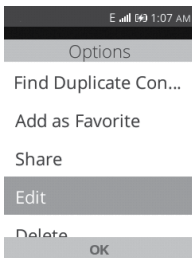
Cancel Options

When finished, press the **Right Soft** key  and then select **Save** to save.

To exit without saving, you can press the **Left Soft** key  and then press the **Right Soft** key  to discard changes.

2.3.2 Editing your contacts

In a contact detail screen, press the **Right Soft** key  to access **Options**, select **Edit**, and press the Center Soft Key  to edit.



E [signal] [battery] 1:07 AM

Options

Find Duplicate Con...

Add as Favorite

Share



Edit

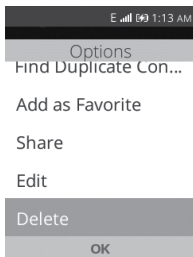
Delete

OK

When finished, press the **Right Soft** key  to save.

2.3.3 Deleting a contact

In a contact detail screen, press the **Right Soft** key  to access **Options**, select **Delete**, and press the **Center Soft** key  to delete.



2.3.4 Sharing your contacts

You can share a single contact with others by sending the contact's vCard to them via Messages or Bluetooth.

Select a contact you want to share, press the **Right Soft** key  to access **Options**, and then select **Share**.

2.3.5 Available options

From the contact list, you can access the following options:


Call

Make a call to the selected contact.

Send Message

Send an SMS/MMS to a contact you selected from Contacts.







Settings

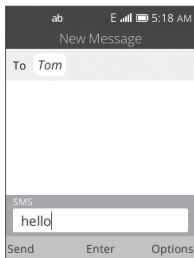
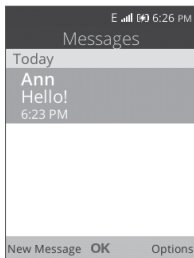
- **Sort Contacts** Press the **Center Soft** key  to choose contacts sorted by first name or by last name.
- **Import Contacts** Import contacts between SIM card, memory card, Gmail, Outlook and phone.
- **Export Contacts** Export contacts between SIM card, memory card, Bluetooth and phone.
- **Set ICE Contacts** Add two contacts for making "In Case of Emergency" calls.
- **Delete Contacts** Delete one or more contacts at once.

3 Messages.....

You can create, edit and receive SMS and MMS with this phone.

3.1 Write a new message

- From the Home screen, press the **Center Soft** key  and select the **Messages** icon  or press the **Message** Key  directly from idle screen to enter **Messages**.
- Press the **Left Soft** Key  to write text messages.
- Enter the phone number of the recipient in the **To** bar or press the **Right Soft** Key  to add recipients.
- Press the **Message** bar to enter the text message.
- Press the **Left Soft** Key  to send the text message.



Special letters or characters (such as accented letters) will also increase the size of the text message. If the text message goes over the character limit, multiple SMS may be sent to your recipient.





Sending a multimedia message

- MMS enables you to send video clips, images, photos, and contacts by pressing the **Right Soft** key  to other compatible phones.

An SMS will be converted to MMS automatically when media files (image, video, photo, etc.) are attached.


3.2 How to type a message

When in edit mode, the default input method is English. You can press the keypad to change the input method to access numerical characters (1, 2, 3, etc.), or long press the corresponding key to get the number you want.

- You can enter text using predictive text input. To set your desired text input, please select **Settings**  > **Personalization** > **Input Methods**.
- For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, wait until the next cursor is displayed.
- Press  key to switch among "abc-->ABC-->123-->Abc" mode.
- To insert a punctuation mark or special character, please press  key.
- If you want to delete the already typed letters or symbols please press **Back/Clear** key  to delete them one by one.

3.3 Adjust message settings

The message settings menu lets you control options for your text and MMS messages.

On the Messages screen, press the **Right Soft** key  > **Settings**. You can set the following:

- **Auto Retrieve Messages** Select this option to automatically retrieve all your multimedia messages completely. When selected, the multimedia message header plus the message body and attachments will automatically download to your phone. If you turn this option off, only the multimedia message header will be retrieved and shown in your Messaging screen.
- **WAP Push** Press to enter WAP push options.
- **Emergency Alerts** Press to enter Emergency alerts options.

4 Calendar, Alarm, and Calculator

4.1 Calendar

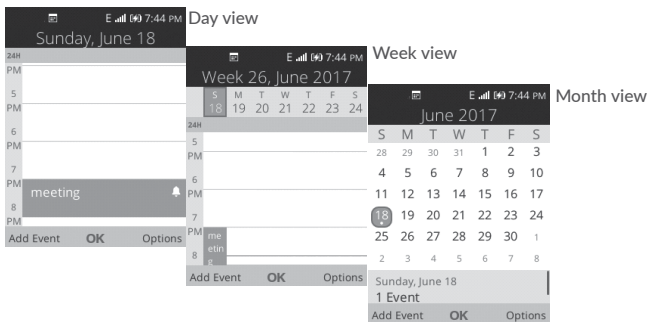


Use the **Calendar** to keep track of important meetings, appointments, etc.

To access this function, press the **Center Soft** key  from the Home screen and select **Calendar**.



4.1.1 Multimode view

You can display the Calendar by **Schedule**, **Day**, **Week**, or **Month**.






4.1.2 To create new events


Press the **Left Soft** key  to add new events from any Calendar view.

- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day Event**.
- When finished, press the **Right Soft** key  to save.
- More options are available by pressing the **Right Soft** key  from the Calendar main screen:
 - **Go to date** To go to a specific date.
 - **Search** Search the event or schedule you added on the Calendar.
 - **Settings** To set a series of Calendar settings.

4.1.3 To delete or edit an event

To delete or edit an event, select the event and press the **Center Soft** key  to enter its details screen. Then, press the **Left Soft** key  to delete the event, and press the **Right Soft** key  to edit.

4.1.4 Event reminder

If a reminder is set for an event, the upcoming event icon  will appear on the Status bar as a notification when the reminder time arrives.

4.2 Alarm



Your cellphone has a built-in alarm.

To access this function, press the **Center Soft** key  from the Home screen and select **Alarm**.

4.2.1 Alarm

To set an alarm

From the Clock screen, press the **Left Soft** key  to to add a new alarm. The following options will appear:

- **Time** Press to set the alarm time.
- **Repeat** Select the days you want your alarm to go off.
- **Sound** Select a ringtone for the alarm.
- **Vibrate** Press to activate vibration.
- **Alarm name** Press to enter a name for the alarm.




To adjust alarm settings

More options are available by pressing the **Right Soft** key  from the Clock screen:

- **Edit** Press to edit alarm.
- **Delete** Press to delete alarm.
- **Settings** Press to set snooze time, volume, vibration and sound.

4.2.2 Timer

From the Alarm screen, press the right side of the **Center Soft** key  to enter the **Timer** screen.

- Press the **Navigation** key to edit the hour, minute and second. When you are finished, press the **Center Soft** key  to start timer.
- Press the **Center Soft** key  to stop the timer.
- Press the **Center Soft** key  again to restart the timer.

- Press the **Right Soft** key \curvearrowright when the timer starts to add 1 minute.
- Press the **Left Soft** key \curvearrowleft to reset the timer on the halt screen.

4.2.3 Stopwatch

From the Timer screen, press the right side of the **Center Soft** key OK to enter the **Stopwatch** screen.

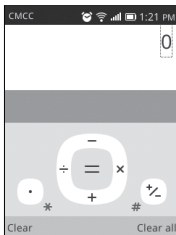
- Press the **Center Soft** key OK to start the stopwatch.
- Press the **Center Soft** key OK to halt the total times.
- Press the **Right Soft** key \curvearrowright to record the lap.
- Press the **Center Soft** key OK to restart.
- Press the **Left Soft** key \curvearrowleft to reset the stopwatch on the halt screen.

4.3 Calculator.....



With the Calculator, you can solve many mathematical problems.

To access this function, press the **Center Soft** key OK from the Home screen and select **Calculator**.



Enter a number and the arithmetic operation to be performed. Then, enter the second number and press "=" to display the result.

5 Multimedia applications

5.1 Camera




Your cellphone is fitted with a Camera and a Camcorder for taking photos and shooting videos.

Before using the Camera or Camcorder, be sure to remove the protective lens cover to avoid it affecting your picture quality.

To access this function, press the **Center Soft** key  from the Home screen and select **Camera**.



To take a picture

The screen acts as the viewfinder. Position the object or landscape in the viewfinder, and press the **Center Soft Key**  or **Camera Key** on the right side of the phone to take the picture which will be automatically saved.

Before taking a picture, you can adjust a number of settings.

Zoom in/out Viewfinder

- Press the up or down side of the **Navigation** key to zoom in and out the viewfinder.



Press the **Right Soft** key  to access:

- **Selftimer** Set the timer to take a picture after pressing the capture button.
- **Grid** This divides the screen into equal parts and helps you take better photos by making it simple to align compositional elements to the grid, such as the horizon or buildings.
- **Gallery** Go to the Gallery application.
- **Modes** Go to photo mode or video mode.


After taking a picture, press the **Left Soft** key  to preview.

To shoot a video

Press the right side of the **Navigation** key to switch to Video mode from Camera mode.

- Press the **Center Soft Key**  or **Camera Key** to shoot a video.
- After you finish recording, press the **Center Soft Key**  or **Camera Key** again to save. You can go to the Video app to play the video.

Before shooting a video, you can adjust:

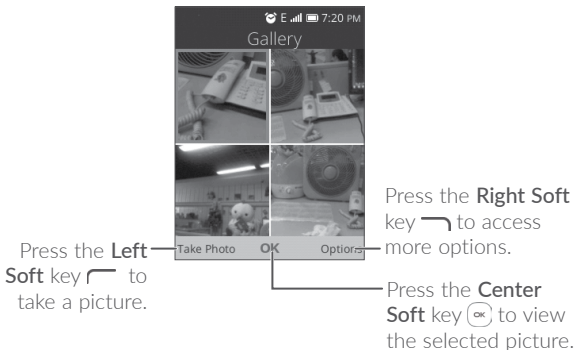
- **Zoom in/out Viewfinder** Press the up or down side of the **Navigation** key to zoom in and out the viewfinder.
- **Video options** Press the **Right Soft** key  to enter Video settings.

5.2 Gallery



You can view your photos in the Gallery app. You can also access additional photo options here.

To access this function, press the **Center Soft** key (OK) from the Home screen and select **Gallery**.



Working with pictures



You can work with pictures by rotating or cropping them, sharing them with friends, setting them as a contact photo or wallpaper, etc.

More options are available by pressing the **Right Soft** key  from picture screen.

- **Delete** Delete the selected picture.
- **Edit** Select this option to adjust exposure value, rotate the picture, crop, add filters and auto-correction.
- **Rename** Rename the selected picture.
- **Rotate** Rotate the picture.
- **Share** Share the picture via Messages or Bluetooth.
- **File Info** View the picture information, such as name, size, image type etc.
- **Lock** After the picture is locked, you cannot delete, edit, rename or rotate this picture until it's unlocked.
- **Set as** Set the selected picture as a Wallpaper or existing contact image.
- **Sort and Group** This option enables you to sort pictures by date and time, name, size etc. and group by date.

5.3 Video.....



To access this function, press the **Center Soft Key**  from the Home screen and select **Video**.

When accessing this feature, you can play, share, and delete any videos saved onto the phone.

5.4 FM Radio



Your phone is equipped with a radio⁽¹⁾ with RDS⁽²⁾ functionality. You can use the application as a traditional radio with saved channels, or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service.

To access this function, press the **Center Soft key**  from the Home screen and select **FM Radio**.



To use it, you must plug in your headset, which works as an antenna connected with your phone.




⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.

⁽²⁾ Depending on your network operator and market.

Press the left/right side of **Center Soft** key  to decrease/increase by 0.1MHz.

Long press the left/right side of **Center Soft** key  to search and go to the nearest lower/higher frequency channel.

To add a channel as a favorite, press the **Right Soft Key**  to access **Options**, and select **Add to Favorites**. The channel will be added in the channel list with a red star next to it. You can also press the **Right Soft Key** to edit your favorite channels or switch to speakerphone.

6 Settings.....

To access this function, press the **Center Soft** key  from the Home screen and select **Settings**.

6.1 Network & Connectivity

6.1.1 Airplane Mode

When Airplane mode is on, it will simultaneously disable all wireless connections including mobile data, Bluetooth and more.

6.1.2 Cellular Settings

Carrier

When a nano-SIM card is inserted, the phone will detect the service provider automatically.

Enhanced LTE Services

Mark the checkbox to enhance LTE services.

6.1.3 Bluetooth

Bluetooth allows your phone to exchange data (videos, images, music, etc.) within a small range with another Bluetooth supported device (phone, computer, printer, headset, car kit, etc.).

6.1.4 Calling Settings

DTMF tones

Dual Tone Multi-Frequency, or DTMF is a method for instructing a telephone switching system of the telephone number to be dialed, or to issue commands to switching systems or related telephony equipment.

Press to set DTMF tones to normal or long.

Call Waiting

Press to activate or deactivate call waiting.

Caller ID

Press to select network default, hide number or show number.

Call Forwarding

Press to configure how your calls are forwarded when you are busy or unreachable.

Call Duration

Press to view your call durations.

6.1.5 Messaging Settings

Auto Retrieve

Press to disable auto-retrieve or enable auto retrieve with/without roaming.

WAP Push

Mark the checkbox to enable receipt of push messages from network.

Service Center

It shows the service center number.

6.1.6 Emergency Alerts

Alert Inbox

Press to view Alert messages in the alert box.

Emergency Alert Sound

Mark the checkbox to enable emergency alert sound.

Emergency Alert Vibrate

Mark the checkbox to enable emergency alert vibrate.

Multi Language Support

Mark the checkbox to enable multi language support.

Presidential alert

Mark the checkbox to enable presidential alert.

Extreme alert

Mark the checkbox to enable extreme alert.

Severe alert

Mark the checkbox to enable severe alert.

AMBER alert

Mark the checkbox to enable AMBER alert.

6.2 Personalization

6.2.1 Sound

Volume

Press to set volume for Media, Ringtones & notifications and alarm.

Tones

Press to manage tones.

Other Sounds

Press to enable/disable the sound for the dial pad, camera and sent message.

6.2.2 Display

- **Wallpaper** Press to select an image to use as phone wallpaper from the wallpaper, gallery or camera.
- **Brightness** Press to set the level of brightness.
- **Screen Timeout** Press to set screen timeout.

6.2.3 Notices

Show on lock screen

Press to enable or disable notices shown on the lock screen.

Show after reboot

Press to enable or disable notices shown after rebooting.

6.2.4 Date & Time

Date

You will only be able to adjust the phone's date manually if you disable auto sync.

Time

You will only be able to adjust the phone's time manually if you disable auto sync.

Time Zone

You will only be able to adjust the phone's time zone manually if you disable auto sync.

Time Format

Press to select 12-hour or 24-hour clock format.

Clocks

Press to enable the Home screen clock.

6.2.5 Language

Press to select the language and the region you want.

6.2.6 Input Methods

Press to select input languages.

6.2.7 Answer Mode

Press to enable flip to answer.

6.3 Privacy & Security

6.3.1 Screen Lock

Screen lock allows you to set a 4-digit password which secures your phone from intrusions. Whoever turns on your phone will be prompted to enter a password in order to access your device.

6.3.2 SIM Security

A SIM PIN prevents access to the SIM card cellular data networks. When it's enabled, any device containing the SIM card will request the PIN upon restart. A SIM PIN is not the same as the lock code used to unlock the device.

6.4 Storage

6.4.1 USB storage

Enabling USB storage allows another computer or device connected using USB to access files on this phone.

6.4.2 End user storage

Use these settings to monitor the total and available space on your phone.

6.5 Device

6.5.1 Device Information

This contains information about the device such as the Model number, Software version, Hardware, Legal information etc.

6.5.2 Battery

Press to set power saving mode.

Turning on the power saving mode will turn off the phone's data, Bluetooth and Geolocation connections to extend battery life.

You can also adjust power use via the screen brightness or screen timeout settings in the Display screen settings.

6.5.3 Accessibility

Invert Colors

Press to turn on/off color inversion.

Backlight

Press to turn on/off backlight.

Large Text

Enable large text to enlarge the screen text.

Captions

Press to activate/deactivate captions for the phone screen.

Readout

Readout mode function reads labels of interface elements and provides sound response.

Mono Audio

Press to turn on/off mono audio.

Volume Balance

Press to set the volume balance value.

Keypad Vibration

Press to activate/deactivate keypad vibration.

TTY

TTY mode can be used by people who are deaf, have poor hearing or speech impairments.

Press to set TTY to full, VCO, HCO or turn off TTY.

Hearing Aid Compatibility (HAC)

Hearing aid mode can be used by people who are deaf, have poor hearing or speech impairments. After connecting the phone and hearing aid device, calls are linked to a relay service, which converts incoming speech to text for the person using the hearing aid and converts outgoing text from the hearing aid device to a spoken voice for the person on the other end of the conversation.

7 Making the most of your phone

You can update your phone's software by using the Over the air Upgrade tool.

To access **Update phone**, select **Settings > Device > Device Information > Update phone > Update Firmware**. If you want to update the system, select **Download**. After it is done downloading, select **Install** to complete the upgrade. Now your phone's software will be the latest version.

You should turn on data connection before searching for updates. Settings for auto-check intervals is also available once you restart the phone.

If you have chosen auto-check, the system will alert you if there is a new version. A dialog will pop up, and you can choose to download or ignore. The notification will also appear in the status bar.

8 Accessories

The latest generation of Alcatel mobile phones offers a built-in hands-free feature that allows you to use the telephone from a short distance.

The following items are included in this package:

1. Battery
2. Charger
3. Quick Start Guide
4. Product Safety Information leaflet



Only use the Alcatel batteries, chargers, and accessories included along with your device.

9 Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge (☑) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use the FOTA (Firmware Over The Air) Upgrade tool to update your phone's software. To access **Update phone**, press **Settings\Device\Device Information\Update phone\Update Firmware**.

My phone can't be switched on

- Check the battery power level. If you cannot see the power level, charge for at least 20 minutes.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **End/Power** key.
- If your phone has a removable battery, remove the battery and reinsert it, then restart the phone.

My phone turns off by itself

- When your phone turns off by itself, make sure that the **End/Power** key is not accidentally pressed.
- Check the battery charge level.

My phone can't charge properly

- Make sure that you are using the proper charger that comes with the phone.
- If your phone has a removable battery, make sure that your battery is inserted properly and the battery terminal makes a good contact with the phone. It must be inserted before plugging in the charger.

- Make sure that your battery is not completely discharged; if the battery power has been discharged for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 45°C (113°F)).
- When abroad, check that the voltage input is compatible.

My phone can't connect to a network or "No service" is displayed

- Try connecting to the network by moving to another physical location.
- Verify the network coverage with your carrier in your current area.
- Check with your carrier that your SIM card is valid.
- Make sure your phone's setting is not in airplane mode.


My phone can't connect to the internet

- Make sure that Cellular Data internet service is available in your wireless service plan.
- Make sure that you are in a place with network coverage for cellular data.
- Try connecting at a later time or another location.

Invalid SIM card

- Make sure that the SIM card has been correctly inserted.
- Make sure that the chip on your SIM card is not damaged.
- Make sure that the service of your SIM card matches the network you're on.

My phone can't make outgoing calls

- Make sure that you have dialed a valid number and have pressed  on your phone.
- For international calls, check the country and area codes.
- Make sure that your phone is connected to a network, and the network is not overloaded or unavailable.
- Check your subscription status with your carrier.

- Make sure that you have not barred outgoing calls.
- Make sure that your phone is not in airplane mode.

My phone can't receive incoming calls

- Make sure that your phone is switched on and connected to a network. Check for an overloaded or unavailable network.
- Check your subscription status with your carrier.
- Make sure that you have not forwarded incoming calls.
- Make sure that you have not barred certain calls.
- Make sure that your phone is not in airplane mode.

The caller's name/number doesn't appear when a call is received

- Check that you have subscribed to this service with your carrier.
- Your caller may have concealed their name or number.

I can't find my contacts

- Make sure that your SIM card is not broken.
- Make sure that your SIM card is inserted properly.
- Import all contacts stored in the SIM card to the phone.

The sound quality of the calls is poor

- Adjust the volume during a call by pressing the **Volume up/down** key.
- Check the network strength. Move to a location with a stronger signal strength.
- Make sure that the receiver, connector or speaker on your phone is clean.

I can't use the features described in the manual

- Check with your carrier to make sure that your subscription includes this service.
- Make sure that this feature doesn't require an additional accessory.

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file.

- Make sure that you have selected the country code when calling an international number.

I can't add a contact

- Make sure that your SIM card contact list is not full; delete some files or save the files to the phone.

My callers can't leave messages on my voicemail

- Contact your network carrier to check service availability.
- Set up your voicemail with your carrier, so that your caller can leave a message.

I can't access my voicemail

- Make sure that your carrier's voicemail number is correctly entered in "Voice Mail Number".
- Try again later if the network is busy.

I can't send and receive MMS

- Check your phone memory as it might be full.
- Contact your network carrier to check service availability and MMS parameters.
- Verify the server center number or your MMS profile with your carrier.
- The server center may be busy. Try again later.
- Start a new Messaging string. Your messaging string may have reached its limit.

SIM card PIN locked

- Contact your network carrier to obtain the PUK (Personal Unblocking Key) code.

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users.
- Make sure that the two devices are within Bluetooth's detection range.

The battery drains too fast

- Make sure that you follow the complete charge time (minimum 100 minutes).
- Adjust the brightness of screen as appropriate.
- Deactivate Bluetooth or GPS when not in use.

The phone doesn't ring when a call or message arrives

- Press the **Volume up/down** key to adjust volume.

I forget some passwords/codes/keys on phone

- Perform a **Factory Reset**.

Note: A Factory Reset will delete all information on the device, including your contacts, photos, and more. Please proceed with caution.

- If you still cannot access your phone, contact Consumer Cellular Customer Support at (888) 345-5509. As a reminder, it will not be regarded as warranty case.

10 Specifications

Processor	MSM 8909, Quad core 1.1GHz
Platform	KaiOS
Memory	4 GB ROM + 512 M RAM
Dimensions (LxWxT)	105 x 52.8 x 18.7mm
Weight	Approximately 118g with battery
Display	2.8-inch main LCD screen with 320×240 TFT-TN Capacity resolution
Network	GSM: 850/900/1800/1900 WCDMA: 2/4/5 LTE: 2/4/5/7/12 (Band frequency and data speed are operator dependent.)
GPS	Assisted GPS
Connectivity	Bluetooth: V3.0 3.5 mm audio jack
Camera	2MP Fixed Focus back camera
Audio supported formats	AMR-NB, AMR-WB, MP3, Vorbis, MIDI, AMR/MIDI 1.0/SP MIDI/WAV

Battery ⁽¹⁾	Rechargeable Lithium-ion battery Capacity: 1350 mAh
Expansion Slot	microSD™ memory card (Availability of microSD card depends on market)
Special Features	GPS

Note: Specifications are subject to change without prior notice.

⁽¹⁾ The original battery has undergone rigorous safety inspections to meet qualification standards. The use of non-original batteries may be dangerous.

Alcatel is a trademark of Alcatel-Lucent
and is used under license by
TCL Communication Ltd.

© 2017 TCL Communication Ltd.
All rights reserved.

TCL Communication Ltd. reserves
the right to alter material
or technical specification
without prior notice.

Consumer Cellular and the Consumer Cellular logo are trademarks of Consumer Cellular, Inc.

All "Signature" ringtones embedded in this phone have been composed, arranged, and mixed by NU TROPIC (Amar Kabouche).

The Alcatel logo is centered on a blue background. The word "alcatel" is written in a lowercase, sans-serif font. The letter 'a' is white, while the letters 'l', 'c', 'a', 't', 'e', and 'l' are blue. The 'a' has a white dot in the center.

For more information on using this phone or for frequently asked questions, please visit www.alcatelonetouch.us

